



The City of Faribault offers several convenient ways in which you can pay your City sewer and water utility bill. Take a moment and review the options and decide which works best for you! Questions? Call Utility Billing at 507-333-0392.



SET UP AUTOMATIC PAYMENTS:

Save money and time by signing up for automatic payments. You will still get a monthly bill showing your usage and the current charges.

Payments will be deducted from your designated checking or savings account on the 5th of the month. So, no late fees!

To sign up for automatic payments, visit www.ci.faribault.mn.us, click on the Finance Department tab and click on Utility Billing. Complete the *Utility Billing Payment Authorization Form* and return it along with a voided check or a savings deposit slip.



PAY BY CREDIT OR DEBIT CARD ONLINE:

Pay your utility bill online with a checking account, savings account, credit or debit card at www.ci.faribault.mn.us.

Click on the Online Payments icon on the home page. Click on “First time user? Register Now” to set up your account for the 1st time. You will need a recent utility bill to complete some of the information. Complete the information and click “Register”.

You will now be able to view your account balance, history, usage and make payments! There is no charge to use this service.

(You only need to register once and then will be able to login for future visits.)



PAY BY PHONE:

Pay your utility bill with a checking account, credit or debit card by phone in real time!

You will need your 9 digit utility billing account number and your preferred method of payment to pay by phone.

Call 507-412-5983 (English & Español) and follow the easy prompts on the automated system. Do not hang up until you receive a payment confirmation number. Payments less than \$5 cannot be made using the pay by phone system.

*(Note: Pay by phone payments are **only** accepted by calling the number above. Staff cannot process phone payments for you.)*



MAIL YOUR PAYMENT:

Mail check or money order payments to City of Faribault, 208 1st Ave. NW, Faribault, MN 55021.

DROP BOX:

Place your utility bill with a check or money order payment in the silver colored drive-up drop box in the City Hall parking lot located at 208 1st Ave. NW, Faribault, MN 55021. **No cash please!**

PAY IN PERSON:

Pay your utility bill in person with cash, check, money order, credit or debit card. City Hall, 2nd floor, 208 1st Ave. NW, Faribault, MN 55021, Monday – Friday between 8 a.m. - 5 p.m.